



UCLA LIBRARY

Setting the stage

- UCLA Library—large, academic library
 - ca. 40,000 students (grad and undergrad)
 - ca. 2,700 teaching faculty (+ 1000s of researchers)
 - 9 million physical volumes
 - Part of California Digital Library consortium (10 UC campuses)
 - 100,000s of licensed electronic titles
 - \$10,000,000 collections budget (UCLA)
 - Print vs. electronic spending = 50%-50%

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Consortium-Palooza

- Locally: Voyager ILS
- CDL: WorldCat Local Pilot
- CDL: Link resolver—SFX
- UCLA and CDL maintain separate instances of Serials Solutions 360 Resource Manager



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ERMS on the charts

- Purchased Serials Solutions 360 RM (Jan. '09)
- In final phase of “initial” implementation
- Decommissioning local ERMS (in phases)

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ERMS status (with a bullet*)

- Public interface a priority; October 4: staff roll-out of new e-resources portal, which incorporates several “silos”
 - SS 360 Search API used to populate database by subject lists
 - SFX generates journal A-Z list
 - SS A-Z journal list communicates license terms to staff
 - SS→LibGuides (API generates A-Z database list)
 - IT staff currently programming a “database by title” search

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Staffing (aka the “road crew”)



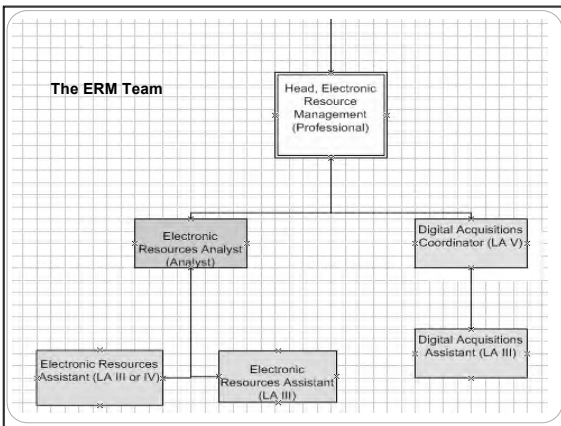
• Sarah Glasser:
 print serials activities cut, *some* staff retrained in ERM

Courtesy of Nuk Agency

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Staffing (on the ground)

- Digital Collections Services: 6.2 FTE
- Print Acquisitions: 27 FTE
- “Perfect world staffing”



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Collection Management



Keeping the rock star in-check, herding cats, building excellent and balanced piles of usable objects...

Courtesy of Keene Public Library and the Historical Society of Cheshire County

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Implications (or, there’s a short in my cable)

- Automation within the ERM system → stakeholders: cataloging, license renewal, new acquisition notification
- Automation into and outside of the ERM system: batch loading, access management
- Workflow analysis

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Hope springs eternal (standing ovations)

- Systems are building in needs for successful CM
 - Overlap analysis
 - Communication between library units (and beyond?)
 - Usage statistics
 - Gathering
 - Analysis—cost-per-use
 - Licensing (again)

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Growing in the right directions (multi-record deal)

- SUSHI
- COUNTER
- CORE-best practice
- KBART
- PIE-J
- IOTA
- ONIX-PL



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Resources (biggest influences)

Duranceau, E.F., & Hefper, C. (2002). Staffing for electronic resource management: the results of a survey. *Serials Review*, 28, 316-320.

Fons, T. (2008). The Future of electronic resource management systems: inside and out. In Yu, H. & Breivold, S. *Electronic Resource Management in Libraries: Inside and Out* (pp. 363-373). Hershey, PA: Information Science Reference.

Glasser, Sarah (In Press). Disappearing Jobs: staffing implications for print serials management. *Serials Review* (available online 15 Sept., 2010)

Koppel, T. (2008). In the Eye of the Storm: ERM Systems Guiding Libraries' Future. In Yu, H. & Breivold, S. *Electronic Resource Management in Libraries: Inside and Out* (pp. 374-382). Hershey, PA: Information Science Reference.

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